

Members of the Committee are requested to attend a meeting of the **HEATHROW AIRPORT CONSULTATIVE COMMITTEE** to be held at **HEATHROW POINT WEST, ROOMS 3, 4 & 5** commencing at **2:00 p.m. on WEDNESDAY 23rd SEPTEMBER 2009.**

Members who have nominated Deputies and who are unable to attend this meeting are asked to notify their Deputy, who will also have received the agenda and papers, and to inform the HACC office.

**PRESS:** Representatives of the Press have been invited on the understanding that the Committee reserves the right to exclude such representatives during the discussion of any particular matter.

**SPECIAL NOTE: BUFFET LUNCH**

Please note that a buffet lunch has been arranged for **Members of the Committee from 1:00 p.m. in the Atrium at Heathrow Point West.**

**AGENDA**

**1. APOLOGIES FOR ABSENCE**

**2. MINUTES**

Minutes of the meeting held on 29<sup>th</sup> July 2009 (*previously circulated*).

**3. MATTERS ARISING**

- (a) Minute 4275 - Mike Forster to update Committee Members on the Infrastructure Planning Commission (IPC) process at a future meeting.
- (b) Minute 4277 - Simon Baugh to establish why aviation fuel still arriving by freight train into North London depot re: Buncefield oil disaster in 2005. Provide figures for freight totals.
- (c) Minute 4278 - David Vowles to provide a PM10 Analysis to Murad Qureshi (London Assembly)/HACC Secretary before September HACC meeting.
- (d) Minute 4278 - David Vowles to provide HACC Secretary with a copy of the BAA Heathrow Local Air Quality Action Plan 2007-2011 - *Received*.
- (e) Minute 4280 - Members to provide comments to the Secretariat on Draft Noise Action Plan to include in the HACC response. (Only one has been received at this date of drafting).
- (f) Minute 4281 - Simon Baugh to establish in which BAA document commitment for taxiway improvements was referred to.
- (g) Minute 4281 - Simon Baugh to arrange for Richard Robinson, new Managing Director of Heathrow Express/Heathrow Connect service to present to the Committee for introduction and to discuss structure of fares. (See Agenda Item 7).

## ITEMS FOR DISCUSSION

*Anticipated Timing - 2.10 p.m. to 2.15 p.m.*

### **4. REPORT BY THE CHAIRMAN AND SECRETARIAT Independent Members**

- (a) As confirmed at the July meeting, the term of office for the Independent Members of the Passenger Services Sub-Committee has been extended by the consent of BAA for a further three years. BAA had advertised for volunteers to fill the remaining two vacancies. The successful applicants who have now been appointed to serve on the Committee for a period of three years are Mr. Richard Taylor and Mr. Ian Ramsay.
- (b) Changes which have occurred in location of BAA offices (to Compass Centre from Heathrow Point West) and the HACC office move into the Heathrow Academy, future implications for HACC activities and support facilities.

*2.15 p.m. to 2.40 p.m.*

### **5. HEATHROW MANAGEMENT MATTERS**

- (a) Dialogue with Mr. Mike Brown, Chief Operating Officer of Heathrow Airport.
- (b) BAA Heathrow Update and Statistical Information (*to follow*).

*2.40 p.m. to 3.00 p.m.*

### **6. INTRODUCING HEATHROW'S NEW TERMINAL 2**

- (a) Presentation by Duncan Pickard/Andy Weber/Phil Wilbrahim on the new Terminal 2 £1bn development. BAA Press Release (*enclosed*).

*3.00 p.m. to 3.20 p.m.*

### **7. HEATHROW EXPRESS/HEATHROW CONNECT SERVICES**

Introduction and Presentation on the services and structure of fares by Richard L. Robinson, Managing Director of Heathrow Express.

*3.20 p.m. to 3.40 p.m.*

### **8. AIRSPACE CAPACITY IN THE SOUTH-EAST**

Presentation on airspace capacity by Phil Roberts, Assistant Director of Airspace Policy, CAA. Implications for development, airport capacity, Competition Commission decisions, environmental impact of aviation CO2 emissions in climb/descent issues etc.

*3.40 p.m. to 3.45 p.m.*

### **9. FRANKFURT AIRPORT TRAFFIC RESULTS 2008**

Report by the Technical Adviser (**HACC. 565**) (*enclosed*). These results provide some factual information relevant to the position of Frankfurt Airport as probably the major competitor to Heathrow Airport in Europe.

*3.45 p.m. to 3.50 p.m.*

### **10. ECONOMIC IMPACTS OF HUB AIRPORTS**

Report by the Technical Adviser (**HACC. 557**) (*enclosed*). This summarises the conclusions of the report published by the British Chambers of Commerce, another in a long line of such reports, and updates some earlier conclusions which have caused controversy.

*3.50 p.m. to 3.55 p.m.*

### **11. GUIDELINES FOR AIRPORT CONSULTATIVE COMMITTEES**

The current Guidelines were published by the Department for Transport in December 2003, as a necessary, more comprehensive and updated aid (*copy enclosed*), but because of the many changes affecting the composition, appointing of Members, the complexity of matters affecting their business since then, any justification for amending them is being considered by the Department for Transport.

Members will be aware of one possible and controversial change to the business and role of Consultative Committees deriving from meetings and debates held with HACC Members, about a disturbing proposal that the respected Air Transport Users Council's role should be taken over by the "Passenger Focus" organisation, which currently, has only experience of rail passenger matters, but could be represented by some linked passenger panels at airports.

The 2009 Annual Meeting of all UK Consultative Committees held in Belfast discussed the proposal with the DfT sponsor and made it very clear to him of their united opposition to reduction of their Committee's role by some unqualified appointee and the resultant confusion.

The HACC position of opposition was made clear at subsequent meetings with the Civil Aviation Authority's staff dealing with improving passenger experience. BAA has published its position supporting the proposal generally and the establishment of Passenger Panels at larger airports, which the Chairman of the PSSC was concerned to note at the HACC meeting on 29<sup>th</sup> July, as it seemed to suggest that BAA was not satisfied with the performance of our PSSC. The Committee has been informed of the proposed changes several times and has expressed its opposition. Any need for change and how it might be accomplished is being led by our own DfT liaison officer, Frank Evans, who is expecting to talk about this at our meeting.

3.55 p.m. to 4.00 p.m.

**12. PASSENGER SERVICES SUB-COMMITTEE**

Minutes of the meeting of the Passenger Services Sub-Committee meeting held on 29<sup>th</sup> July 2009 (*previously circulated*).

4.00 p.m. to 4.05 p.m.

**13. PASSENGER EXPERIENCE – CONSULTATION BY THE UK BORDERS AGENCY**

Following an undertaking given by Philip Astle, the head of the UKBA at Heathrow, in his recent discussion with HACC, to liaise more closely with the Committee about their activities at Heathrow as they mature after the amalgamation, and because of public concern about some measures to obtain, keep and use personal data, the Agency wrote to the Committee on 12<sup>th</sup> August last, describing what they are contemplating doing for automatic clearance of incoming passengers at Heathrow.

This consultation will initially be considered at the morning meeting of PSSC on 23<sup>rd</sup> September and its conclusions by the main Committee that afternoon, as it may have other concerns to express about this agenda item. Consultation letter (*enclosed*).

4.05 p.m. to 4.10 p.m.

**14. "BAA BOUNCES BACK"**

BAA is experiencing a transformation under Chairman Sir Nigel Rudd who took the helm two years ago. Article from interview with 'Future Airport' publication (*enclosed*).

**ITEMS FOR INFORMATION**

4.10 p.m. to 4.15 p.m.

**15. AIRCRAFT NOISE COMPLAINTS REPORT**

BAA Heathrow Noise Complaints Report Figures for Quarter 2, (April-June 2009) (*enclosed*).  
LB Richmond upon Thames Noise Line Figures for Quarter 2 (April-June 2009) (*enclosed*).

4.15 p.m. to 4.20 p.m.

**16. PLANNING APPLICATIONS**

Planning Applications for the Heathrow Ward of the London Borough of Hillingdon for July and August 2009 (*enclosed*).

4.20 p.m. to 4.40 p.m.

**17. DRAFT NOISE ACTION PLAN RESPONSE**

Report by the Technical Adviser (**HACC.566**). The report summarises the various presentations to HACC Members, what the Noise Directive requires, advises what BAA cannot be expected to include, and suggests a “straw man” response for Members to amend (*to follow*).

4.40 p.m. to 4.45 p.m.

**18. NEWS RELEASES**

- (a) BAA July and August 2009 Traffic Figures (*enclosed*).
- (b) The Independent: BAA to pay £1bn to upgrade Terminal 2 at Heathrow (*enclosed*).
- (c) TfL agrees £1bn loan for Crossrail from European Investment Bank (*enclosed*).
- (d) News at UK Airports: Fraport not interested in UK airports (*enclosed*).
- (e) AERBT: Heathrow runway enquiry (*enclosed*).
- (f) NATS: World’s first approved remote ATC contingency facility unveiled (*enclosed*).
- (g) BAA: Heathrow doffs its cap to the class of 2009 (*enclosed*).
- (h) The Guardian: Heathrow high flyer to take charge at London Underground (*enclosed*).

4.45 p.m. to 4.50 p.m.

**19. ANY OTHER BUSINESS**

Members are reminded that, where possible, the Chairman should be informed of any items for ‘Any Other Business’ in advance of the meeting.

*Meeting Anticipated to close at 4.50 p.m.*

**DATE OF NEXT MEETING:**

**WEDNESDAY 2<sup>nd</sup> DECEMBER 2009 (SEMINAR)**

**PROPOSED DATES OF 2010 MEETINGS:**

**WEDNESDAY 3<sup>rd</sup> FEBRUARY 2010**

**WEDNESDAY 31<sup>st</sup> MARCH 2010**

**WEDNESDAY 2<sup>nd</sup> JUNE 2010**

**WEDNESDAY 4<sup>th</sup> AUGUST 2010**

**WEDNESDAY 29<sup>th</sup> SEPTEMBER 2010**

**WEDNESDAY 8<sup>th</sup> DECEMBER 2010 (SEMINAR)**