

**Heathrow Airport Consultative Committee Meeting
22 September 2004
Report by the Executive Chairman of BAA Heathrow**

1) Traffic Statistics

	June 04	% change from June 2003	July 04	% change from July 2003	Aug 04	% change from Aug 2003
Passengers	5.93m	7	6.5m	7.9	6.31m	2
Moving Annual Total - Passengers	65.98m	5.4	66.46m	6.2	66.59m	6.3
Total Air Transport Movements (ATMs)	39,510	3.5	41,129	3.3	40,558	1.3
Moving Annual Total - ATMs	466,302	1.9	467,600	2.3	468,140	2.5

Source: Research Department, BAA plc

2) Runway Alternation

Month	Adherence to Alternation Schedule	Westerly/Easterly Split
July 2004	96.7%	87.33% westerly/ 12.67% easterly
August 2004	93.7%	77.56% westerly / 22.43% easterly

Source: Flight Evaluation Office, BAA Heathrow

3) Go Arounds

Month	Number of Go-Arounds
May 2004	37
June 2004	37
July 2004	42
Aug 2004	63

Source: NATS

4) Terminal 5

Over the summer, the pre-assembled cab roof for the new Heathrow Air Traffic Control Tower (HATCT) was installed a week ahead of schedule. The manufacture of the remaining supporting mast in Bolton and Sheffield continues to progress well. Although it is being constructed as part of the T5 project, when completed in 2006 it will serve all of Heathrow. At 87 metres high it will be one of the world's tallest air control towers, giving controllers uninterrupted views of aircraft on and above the airfield.

In another display of T5 staying safe and on-target, the second bore for the Piccadilly Line Extension was finished five weeks ahead of programme and without a reportable accident. This is the eastbound tunnel which will take trains from T5 towards London.

Finally, a key safety target was recently met when the site achieved a million man-hours worked without a single reportable accident. While individual project teams have previously recorded a million consecutive safe man-hours, this was a first for the whole of the T5 site.

5) BAA quarterly results

At the beginning of August, BAA announced its results for the first quarter of the financial year. Growth was strong all-round, in terms of passengers, revenue and profit.

A record number of passengers have used BAA's airports, experiencing reduced waiting times for security screening and increased reliability of escalators, travellers and other facilities. These operational improvements have allowed us to accommodate the significant growth in passengers during peak periods and contributed to our continued growth in retail income.

Heathrow's traffic was 2% up compared to August 2003 and 6.3% up on moving annual total. Cargo tonnage growth at Heathrow added 12.9% to last August's figures.

6) White Paper

As discussed at the July Committee meeting, BAA plans to issue consultation papers addressing the noise impact of the existing airport and potential uncertainty in the local property market, related to the proposals in the White Paper.

7) BAA Heathrow's Sustainable Development Report

At the beginning of September, Heathrow published its seventh annual sustainability report. HACC members will recently have received copies. The report re-emphasises BAA's commitment to responsible growth – environmentally, economically and socially. Members are invited to send in their views and suggestions on what information would be valuable in the future.

8) Economic Development

The results of Heathrow's annual Partnership Survey – which measures the views of all the partner organisations supported through Heathrow's economic regeneration programme – have just been published for 2003/04.

The survey highlights that as a result of BAA Heathrow's support, last November's Meet the Buyers Event saw an estimated £10.9 million of new business won by local companies; six local schools won specialist status with BAA's help and 818 local people undertook vocational training.

This summer, another five local students won T5 bursaries of £5,000 with the prospect of paid work placements on T5 over the summer, while eight others have just completed their Advanced Modern Apprenticeships under BAA's award-winning training programme. The apprentices will now take on exciting new roles at the Airport, using the skills they have developed in electronics, maintenance and IT. This is the 26th year of Heathrow's apprenticeship scheme.

9) London 2012 Olympic bid

Heathrow's parent company, BAA plc, has announced that it will be a major partner of London's 2012 Olympic bid. BAA's massive investment in Heathrow – including Terminal 5 – is seen as a boost to London's bid.

BAA's London airports, Heathrow, Gatwick and Stansted, accommodate more international passengers and serve more international destinations than any of the airports of previous Olympic hosts, with over 110 million passengers travelling through them each year.

10) VSO

Heathrow staff are among the local people being asked to welcome young volunteers from across Britain and Nigeria, as part of VSO's World Youth Programme.

BAA's 21st Century Community Trust is supporting a VSO (Voluntary Services Overseas) project in the Hounslow area. BAA Heathrow and the London Borough of Hounslow's community teams are supporting the project on a practical level. The British and Nigerian 17–25 year olds will live locally as part of a six-month exchange programme from this autumn and will work on local community projects. Local people – including Heathrow staff – are being asked whether they can offer the volunteers a home during their stay.

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Executive Chairman - BAA Heathrow

September 2004