

1) Traffic Statistics

	March 05	% change from March 2004	April 05	% change from April 2004
Passengers	5.7m	5.2	5.57m	-0.8
Passengers - Moving Annual Total	67.6m	5.3	67.6m	4.0
Total Air Transport Movements (ATMs)	39,634	0.0	39,096	1.4
ATMs - Moving Annual Total	469,560	1.9	470,084	1.6

Source: Research Department, BAA plc

2) Runway Alternation

Month	Adherence to Alternation Schedule	Westerly/Easterly Split
March 2005	96.9%	62.8% westerly 37.2% easterly
April 2005	97%	72.4% westerly 27.6% easterly

Source: Flight Evaluation Office, BAA Heathrow

3) Go Arounds

Month	Number of Go-Arounds
March 2005	73
April 2005	53

Source: NATS

4) Traffic Figures

Traffic is up on the same period last year; the moving annual total to April has increased by 1.6%. By comparison, passenger numbers for the year to April have increased by 4%, although this April's passenger figures were 0.4% lower than last year's. Lastly, cargo continues the upward trend; for the 12 months to April, cargo tonnage has increased by 7.5%.

5) Terminal 5

As the project moves into the summer, the T5 landscape continues to develop. The external façades in both concourses A and B are now underway; the multi-storey car park and the slip road ramps are now visible and progressing well.

This month the Twin Rivers Diversion Scheme has received an excellence rating from a Institute of Civil Engineers-led scheme. The Civil Engineering Environmental Quality (CEEQUAL) Assessment and Award Scheme's excellence rating is given to engineering projects that demonstrate high standards of environmental performance.

6) Airbus A380

The long-awaited maiden test flight of the Airbus A380 flew from Toulouse last month. This successful test flight is good news for Heathrow, while we prepare for the arrival of the first commercial flight next year.

BAA is spending a total of £450 million to prepare for the A380's arrival. Runways and taxiways have been widened, baggage and immigration areas have been given more capacity, and the development of the new Pier 6 at Terminal 3 is progressing well.

7) De-commissioning of Runway 23

With the agreement of Heathrow's airlines and NATS, Runway 23 (also known as the "crosswind runway") has now been de-commissioned.

Advances in aviation design in the last decade have seen the runway's use reduced to only 0.1% of Heathrow's landings. Both the airlines and NATS have agreed that there is no longer a need to retain the facility.

8) Expansion of Terminal 1's International Departure Lounge

Terminal 1's new International Departure Lounge will soon be open to passengers. This project, and related improvements to other connected areas such as security screening and pier walkways, has been completed seven months early.

The new lounge has been designed to deliver a better experience for passengers, and has a light and airy feel. The lounge has improved seating, directions and information and will also give passengers a clear view of the airfield.

9) Interim Master Plan

Work is continuing on finalising the interim master plan and the voluntary schemes to protect the local community from airport noise and property blight associated with the Government's proposals for development of a third runway. More detail will be available at the next HACC meeting.

10) 10th Anniversary for Heathrow's Visitor Centre

Heathrow's Visitor Centre celebrated its 10th anniversary over the May Day bank holiday. Over 2,000 visitors took part in the weekend's activities. The Centre attracts over 97,000 visitors every year and provides the opportunity for local residents and schools to experience and learn how Heathrow operates. In June, the Centre will host the annual Heathrow Rotary Club Family Day, which is open to all.

11) Hillingdon businesses and corporate responsibility

Businesses from across Hillingdon came together at Heathrow at the end of April to celebrate local businesses' success in this year's Business in the Community *Companies That Count Index*. The index rates how well companies use socially responsible practice to provide a positive effect on society. BAA moved up to 5th this year, from 26th place in 2004, and again took first place in the transport sector.

Janis Kong

Executive Chairman - BAA Heathrow

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